## **CITY MANAGER**



#### MISSION STATEMENT

The City Manager's Office is committed to providing on-going quality municipal services and to promoting the overall safety, health and general well-being of the community through the teamwork of the City Council, City Boards and Commissions, City Staff and all of Burbank's citizenry.

### ABOUT THE CITY MANAGER

Appointed by the City Council to serve as the City's chief administrative officer, the City Manager is responsible for setting goals and providing administrative direction for all City departments in full accordance with the policies established by the City Council. The overall departmental objective is to carry out the policies established by the City Council, in an effort to maintain and improve the quality of life in Burbank.

The City Manager's Office incorporates the Public Information Office, which provides the City with a comprehensive communication program, including dissemination of information about City services and activities using print, internet, video and other emerging technology.

#### **OBJECTIVES**

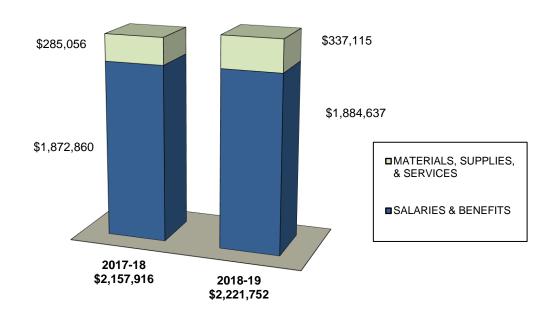
- > Oversee the implementation of the City Council's Citywide Goals and Objectives.
- Provide on-going support to the City Council.
- > Pro-actively monitor and lobby legislation affecting the City of Burbank.
- > Continue to meet regularly with employee associations and unions to maintain positive management-labor relations.

#### **DEPARTMENT SUMMARY**

|                                |     | PENDITURES<br>FY2016-17 | BUDGET<br>FY2017-18 | BUDGET<br>FY2018-19 | ANGE FROM<br>RIOR YEAR |
|--------------------------------|-----|-------------------------|---------------------|---------------------|------------------------|
| Staff Years                    |     | 11.740                  | 11.740              | 11.800              | 0.060                  |
| Salaries & Benefits            | \$  | 1,879,485               | \$<br>1,872,860     | \$<br>1,884,637     | \$<br>11,777           |
| Materials, Supplies & Services |     | 209,735                 | 285,056             | 337,115             | 52,059                 |
| Capital Expenses               |     | 154,258                 |                     |                     |                        |
| TOTA                           | L\$ | 2,243,479               | \$<br>2,157,916     | \$<br>2,221,752     | \$<br>63,836           |



### **DEPARTMENT SUMMARY**



# Operations Division 001.CM01A



The primary function of the Operations Division is to carry out the administrative policies established by the City Council in their endeavor to maintain and improve the quality of life in Burbank.

|  | ENDITURES<br>Y2016-17 | BUDGET<br>Y2017-18 | BUDGET<br>Y2018-19 | -  | NGE FROM<br>OR YEAR |
|--|-----------------------|--------------------|--------------------|----|---------------------|
| Staff Years                                    | 5.000                 | 5.000              | 5.000              |    |                     |
| 60001.0000 Salaries & Wages                    | \$<br>829,920         | \$<br>763,615      | \$<br>768,550      | \$ | 4,935               |
| 60012.0000 Fringe Benefits                     | 114,628               | 116,494            | 123,273            |    | 6,779               |
| 60012.1008 Fringe Benefits:Retiree Benefits    | 2,525                 | 3,120              | 3,240              |    | 120                 |
| 60012.1509 Fringe Benefits:Employer Paid PERS  | 145,499               | 64,663             | 68,117             |    | 3,454               |
| 60012.1528 Fringe Benefits:Workers Comp        | 11,866                | 10,257             | 11,954             |    | 1,697               |
| 60012.1531 Fringe Benefits:PERS UAL            | -                     | 97,495             | 126,761            |    | 29,266              |
| 60022.0000 Car Allowance                       | 10,528                | 8,977              | 8,977              |    |                     |
| 60027.0000 Payroll Taxes Non-Safety            | 8,823                 | 11,072             | 11,144             |    | 72                  |
| Salaries & Benefits                            | 1,124,790             | 1,075,694          | 1,122,016          |    | 46,322              |
| 62170.0000 Private Contractual Services        | 30,539                | 27,000             | 29,000             |    | 2,000               |
| 62220.0000 Insurance                           | 6,284                 | 20,904             | 17,680             |    | (3,224)             |
| 62300.0000 Special Dept Supplies               | 665                   | 1,500              | 1,500              |    | (-, ,               |
| 62310.0000 Office Supplies, Postage & Printing | 1,071                 | 3,000              | 4,000              |    | 1,000               |
| 62420.0000 Books & Periodicals                 | 84                    | 500                | 500                |    | ,                   |
| 62440.0000 Office Equip Maint & Repair         | 6,951                 | 7,000              | 6,000              |    | (1,000)             |
| 62475.0000 Fund 532 Vehicle Equip Rental Rate  | 21,059                | 19,281             | 18,041             |    | (1,240)             |
| 62485.0000 Fund 535 Communications Rental Rate | 10,037                | 11,133             | 10,978             |    | (155)               |
| 62496.0000 Fund 537 Computer System Rental     | 12,325                | 14,827             | 27,810             |    | 12,983              |
| 62700.0000 Memberships & Dues                  | 5,150                 | 16,000             | 10,000             |    | (6,000)             |
| 62710.0000 Travel                              | 6,515                 | 7,000              | 10,000             |    | 3,000               |
| 62755.0000 Training                            | -                     | 2,200              | 3,200              |    | 1,000               |
| 62895.0000 Miscellaneous Expenses              | 2,345                 | 2,722              | 2,722              |    |                     |
| Materials, Supplies & Services                 | 103,024               | 133,067            | 141,431            |    | 8,364               |
| Total Expenses                                 | \$<br>1,227,814       | \$<br>1,208,761    | \$<br>1,263,447    | \$ | 54,686              |

# Public Information Office 001.CM02A



The Public Information Office coordinates and provides city-wide communications that promote City of Burbank messages and policies as well as providing critical information to the public, elected officials, business owners, visitors, and staff.

The team strives for effective communication, driven by continuously encouraging two-way dialogue with the community and the City. In addition to traditional print and digital media, the Public Information Office continues to develop and maintain a diverse and engaged following through social media channels such as Nextdoor, Facebook, and Twitter. As a result of the increased engagement and a close relationship with the City's Public Safety personnel, efforts to communicate during and following an emergency incident have proven to be valuable to city residents and businesses, in some cases reaching more than 150,000 members of the Burbank community and surrounding areas.

In January 2018, City Council Meetings began airing live on YouTube, providing greater access and transparency for the community as well as providing the City with viewership metrics for the first time. The Public Information Office continues to provide the community with live and recorded access to various public meetings, community forums, local events, public service announcements, and other significant updates through television, YouTube, social media, and a popular segment called "What's New in Burbank."

The Public Information Office encourages a positive relationship with a variety of news media outlets by releasing notable updates and information promptly and accurately through media advisories, press releases, press conferences, and press tours.

In the coming Fiscal Year, the Public Information Office will continue refining and expanding its current communications efforts with a focus on streamlining and standardizing communications to increase visibility and access for the community.

#### **OBJECTIVES**

- Restructure the City's website to provide greater access, transparency, and more user-friendly.
- Continue to expand social media presence.
- > Provide additional standard operating procedures to clarify internal processes.
- > Reorganize the division to create additional efficiencies.
- > Upgrade video equipment to improve the quality of staff productions.

### **CHANGES FROM PRIOR YEAR**

The Public Information Office has budgeted an additional \$25,000 of restricted PEG revenue funds to aid in the upcoming upgrades of video production and post-production equipment, including cameras, edit bays, lighting, audio equipment, related accessories and furniture, broadcast equipment, and other equipment as necessary.

# **Public Information Office** 001.CM02A



|  | ENDITURES<br>Y2016-17 | BUDGET<br>Y2017-18 | BUDGET<br>Y2018-19 | NGE FROM<br>IOR YEAR |
|--|-----------------------|--------------------|--------------------|----------------------|
| Staff Years                                    | 6.740                 | 6.740              | 6.800              | 0.060                |
| 60001.0000 Salaries & Wages                    | \$<br>549,995         | \$<br>546,565      | \$<br>506,599      | \$<br>(39,966)       |
| 60006.0000 Overtime - Non-Safety               | 345                   | 629                | 629                |                      |
| 60012.0000 Fringe Benefits                     | 83,159                | 106,416            | 104,151            | (2,265)              |
| 60012.1008 Fringe Benefits:Retiree Benefits    | 4,824                 | 4,206              | 4,439              | 233                  |
| 60012.1509 Fringe Benefits:Employer Paid PERS  | 100,540               | 45,312             | 44,900             | (412)                |
| 60012.1528 Fringe Benefits:Workers Comp        | 7,923                 | 7,111              | 7,319              | 208                  |
| 60012.1531 Fringe Benefits:PERS UAL            | -                     | 79,001             | 87,238             | 8,237                |
| 60027.0000 Payroll Taxes Non-Safety            | 6,617                 | 7,925              | 7,346              | (579)                |
| 60031.0000 Payroll Adjustments                 | 1,292                 | -                  | -                  |                      |
| Salaries & Benefits                            | 754,695               | 797,166            | 762,621            | (34,545)             |
| 62170.0000 Private Contractual Services        | \$<br>11,520          | \$<br>24,750       | \$<br>44,500       | \$<br>19,750         |
| 62300.0000 Special Dept Supplies               | 49                    | 2,500              | 2,500              |                      |
| 62300.1016 Sp Dept Supplies:Burbank Channel    | 18,845                | 25,000             | 50,000             | 25,000               |
| 62310.0000 Office Supplies, Postage & Printing | 5,974                 | 1,200              | 5,200              | 4,000                |
| 62316.0000 Software & Hardware                 | -                     | -                  | 320                | 320                  |
| 62335.0000 Video Tape Duplication              | -                     | 200                | -                  | (200)                |
| 62420.0000 Books & Periodicals                 | 33                    | 500                | 300                | (200)                |
| 62435.0000 General Equipment Maint & Repair    | 6,056                 | 10,000             | 1,500              | (8,500)              |
| 62440.0000 Office Equip Maint & Repair         | -                     | -                  | 2,300              | 2,300                |
| 62485.0000 Fund 535 Communications Rental Rate | 5,153                 | 5,603              | 8,475              | 2,872                |
| 62496.0000 Fund 537 Computer System Rental     | 47,230                | 48,973             | 64,796             | 15,823               |
| 62615.1004 Econ Dev:Marketing & Advertising    | -                     | · -                | 1,500              | 1,500                |
| 62545.0000 Citizen Survey                      | -                     | 12,500             | -                  | (12,500)             |
| 62620.0000 Burbank Civic Pride Committee       | 1,688                 | 1,600              | 1,600              |                      |
| 62700.0000 Memberships & Dues                  | 2,256                 | 2,500              | 4,000              | 1,500                |
| 62710.0000 Travel                              | 3,149                 | 3,950              | 2,500              | (1,450)              |
| 62755.0000 Training                            | 4,270                 | 6,950              | 5,100              | (1,850)              |
| 62895.0000 Miscellaneous Expenses              | 488                   | 5,763              | 1,093              | (4,670)              |
| Materials, Supplies & Services                 | <br>106,711           | 151,989            | 195,684            | 43,695               |
| 70011.0000 Operating Equipment                 | \$<br>124,258         | \$<br>-            | \$<br>-            |                      |
| Capital Expenses                               | 154,258               | -                  | -                  |                      |
| Total Expenses                                 | \$<br>1,015,664       | \$<br>949,155      | \$<br>958,305      | \$<br>9,150          |

# **CITY MANAGER**Authorized Positions



| CLASSIFICATION TITLES   | STAFF YEARS<br>FY2016-17 | STAFF YEARS<br>FY2017-18 | STAFF YEARS<br>FY2018-19 | CHANGE FROM<br>PRIOR YEAR |
|-------------------------|--------------------------|--------------------------|--------------------------|---------------------------|
| ADM ANALYST I (M)       | 1.000                    | 1.000                    | 1.000                    |                           |
| ADM ANALYST II (M)      | 0.000                    | 0.000                    | 1.000                    | 1.000                     |
| ADM ANALYST II (Z)      | 1.000                    | 1.000                    | 1.000                    |                           |
| AST CTY MGR             | 1.000                    | 1.000                    | 1.000                    |                           |
| CLERICAL WKR            | 0.700                    | 0.700                    | 0.500                    | -0.200                    |
| CTY MGR                 | 1.000                    | 1.000                    | 1.000                    |                           |
| COMM MGR *              | 1.000                    | 1.000                    | 0.000                    | -1.000                    |
| EXEC AST                | 1.000                    | 1.000                    | 1.000                    |                           |
| GRAPHICS MEDIA DESIGNER | 1.000                    | 1.000                    | 1.000                    |                           |
| PUBLIC INFO SPECIALIST  | 0.000                    | 0.000                    | 1.000                    | 1.000                     |
| SEC TO CTY MGR          | 1.000                    | 1.000                    | 1.000                    |                           |
| SR VIDEO PROD ASSOC     | 2.000                    | 2.000                    | 1.800                    | -0.200                    |
| STATION MGR-SR PRODUCER | 0.800                    | 0.800                    | 0.000                    | -0.800                    |
| VIDEO PROD ASSOC        | 0.240                    | 0.240                    | 0.500                    | 0.260                     |
| TOTAL STAFF YEARS       | 11.740                   | 11.740                   | 11.800                   | 0.060                     |

<sup>\*</sup> The Communications Manager position is being filled by the Assistant CDD Director-Business & Economic Development